### **OPENING SESSION**

# The State of our State's Tech Talent

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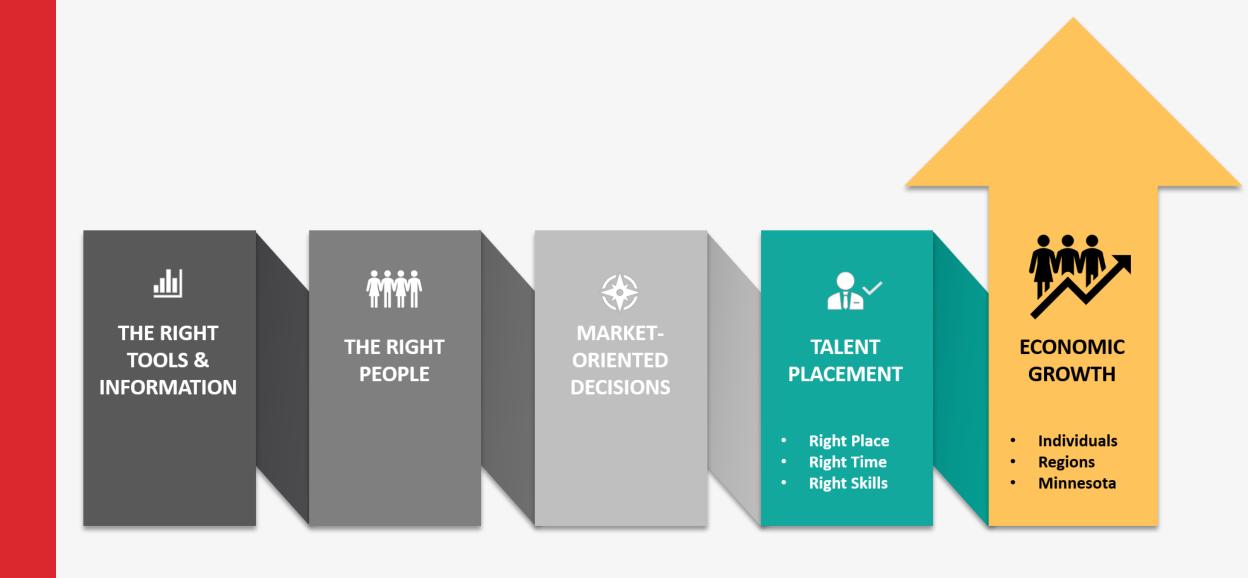




# About Us

+ An employer-led, public-private innovation hub that provides research, consulting and tools to increase the effectiveness and efficiency of the workforce/education ecosystem in Minnesota

# RealTime Talent

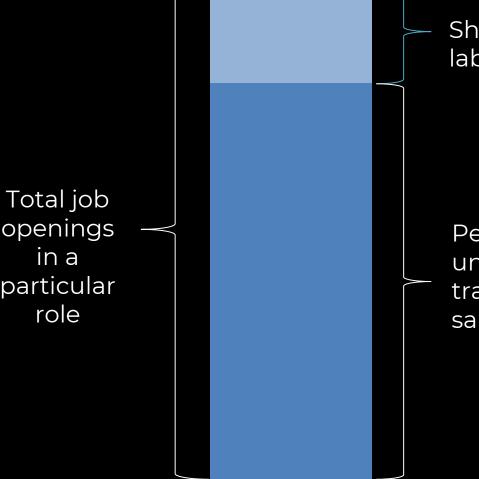




# Today

The Talent Shortage Remains
One of Our Most Pressing
Challenges

**Demand > Supply** 



Shortage in the labor pool

People who are unemployed and trained in the same occupation

#### The Problems we Inherited

#### **Insufficient Labor Pool**

- Not enough eligible workers to maintain economic growth
- Geographic mismatch of talent and opportunities
- Misalignment between supply and demand at the skills level

#### Inefficient Labor Market

- Persistent employment disparities
- Low job satisfaction and high turnover
- Ineffective means of finding talent

### Unjust Structures and Processes

Systemic Inequality:
 Structures and
 processes that are
 inherently biased to
 privilege some over
 others. They are self reinforcing,
 cumulative, durable,
 and often hidden.

#### **COVID-19 Impacts**

#### **Labor Force Participation**

- Acceleration in retirements
  - Earlier than planned exits
  - Migration from urban areas
  - Skilled Trades seeing lag in training
  - Strain on Social Security and other retirement benefits
- Black, Hispanic, and Female populations left labor force in high rates

#### **Employment**

- Labor Shortages
- Higher Wage Demands
- Talent recruited away before completion of programs

### Diversity, Equity, and Inclusion

- Unequal impacts by race, ethnicity, gender, age, low-wage workers, and ability
  - Health-driven
  - Access-driven
  - Occupation-driven
  - Industry-driven

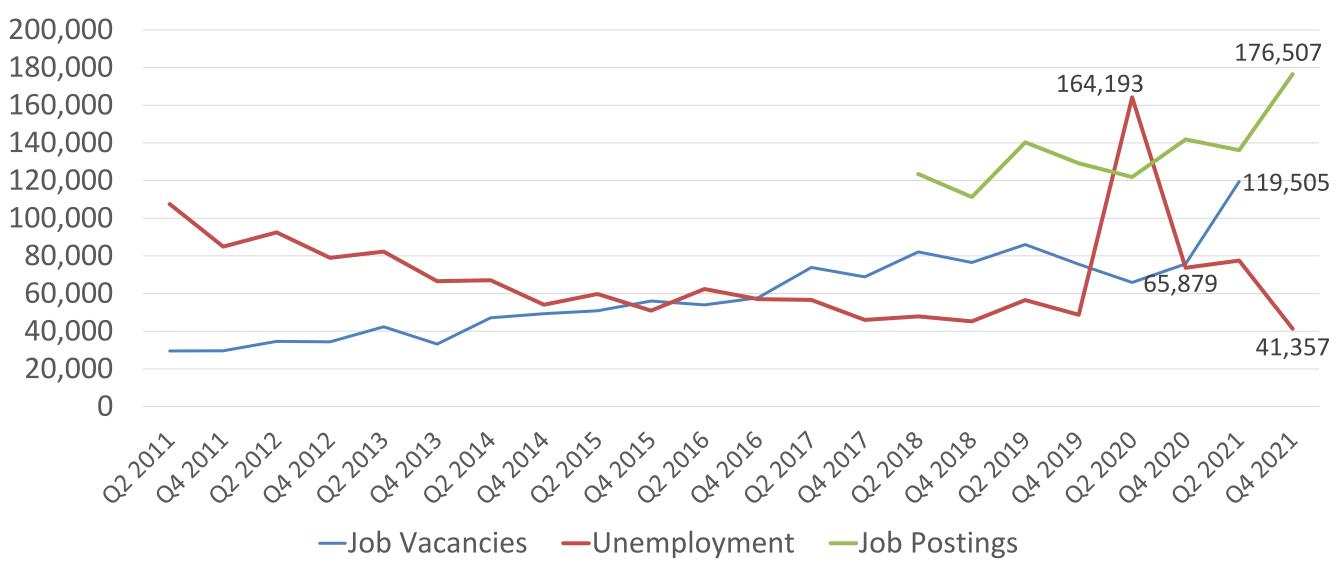




# Impacts

# MSP Metro

# Job Vacancies, Unemployment, and Job Postings in the MSP Metro



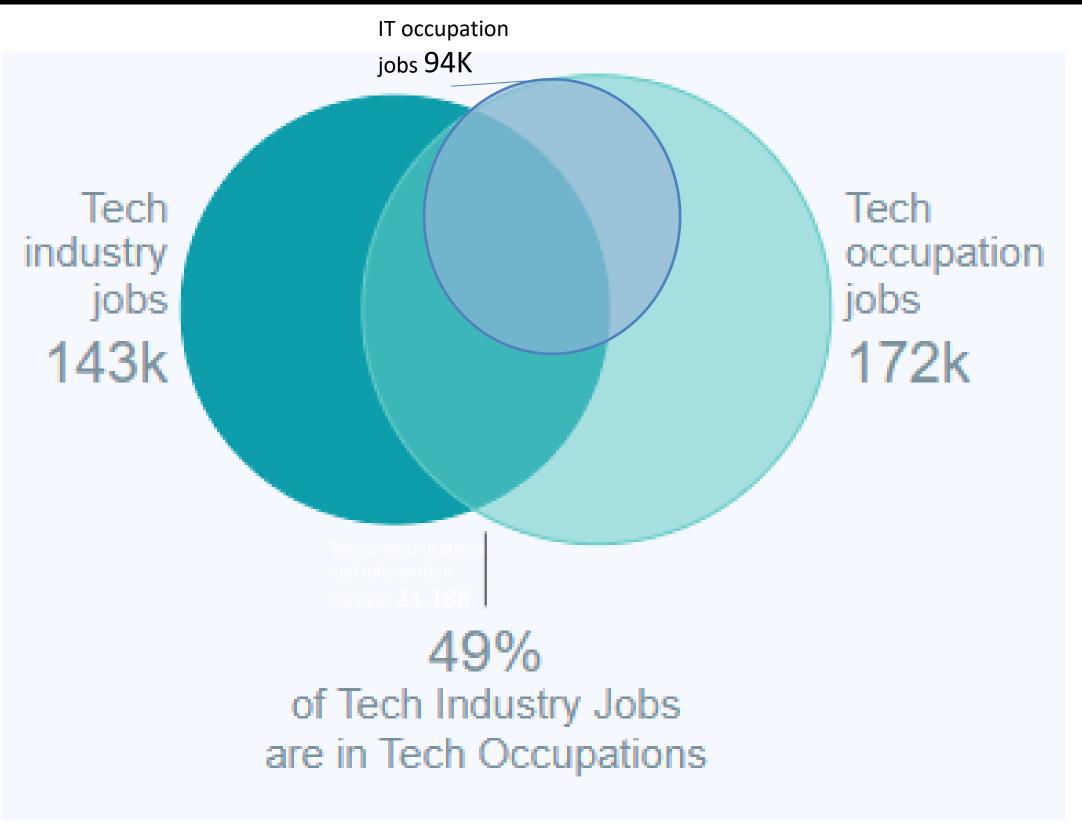
Mismatch between the skills and experience of talent recently unemployed and the available positions persists.

2021Q2: Minnesota had 205,714 job vacancies. 119,505 of these were in the MSP Metro.



# Tech Employment Today

## Minnesota



### **Tech Industry Employment**

2021Q2 Statewide Employment: 245,587

Average Wage: \$85,322

**Tech Business Establishments:** 17,774

Economic Impact: \$32B (9.3%)

### IT Occupation Employment

**2021Q2 Statewide Employment:** 93,702

Average Wage: \$94,400

**Unemployment:** 2.0%

**Forecasted Average Annual Growth: 0.9%** 

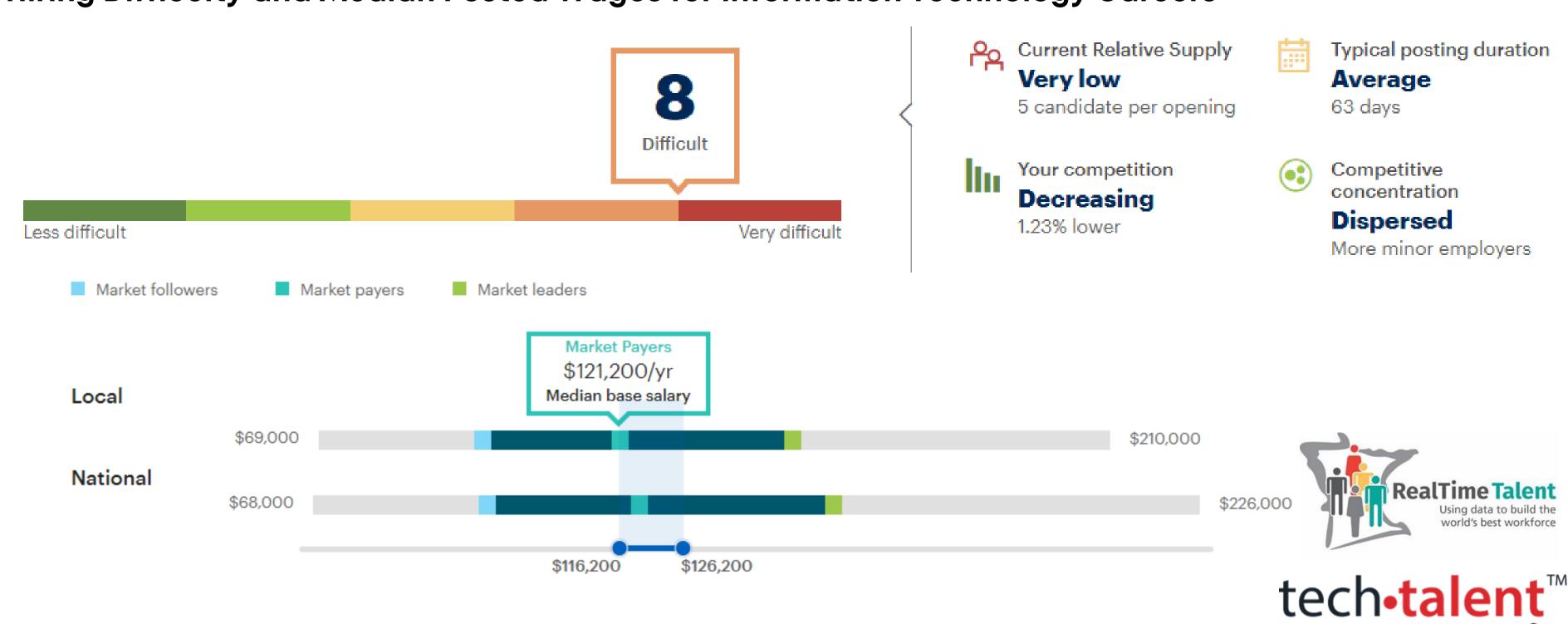


# Demand: Recruitment is Getting Tougher

### MSP Metro

inspire > hire > develop > retain 6

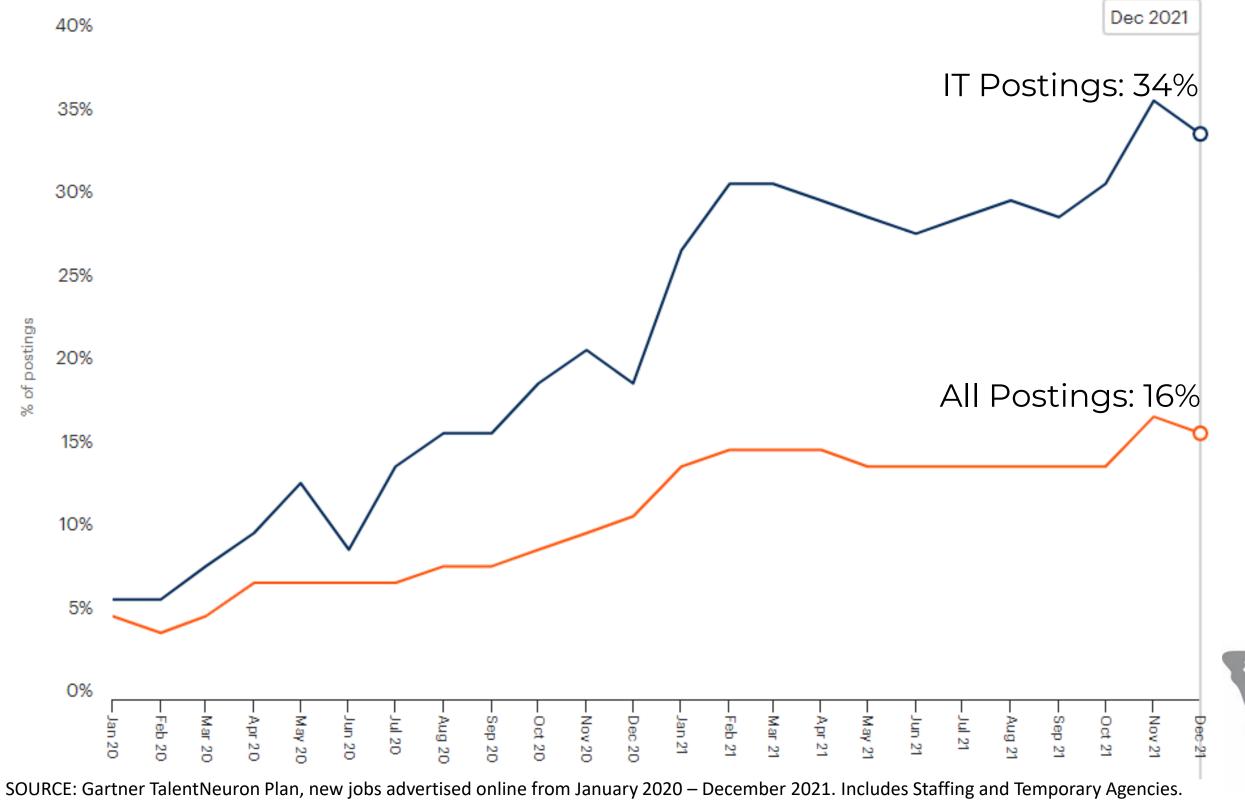
#### Hiring Difficulty and Median Posted Wages for Information Technology Careers



# Demand: Hybrid & Remote Work Continue to Rise

### MSP Metro

### Share of All Job Postings and IT Job Postings for Hybrid or Remote Work

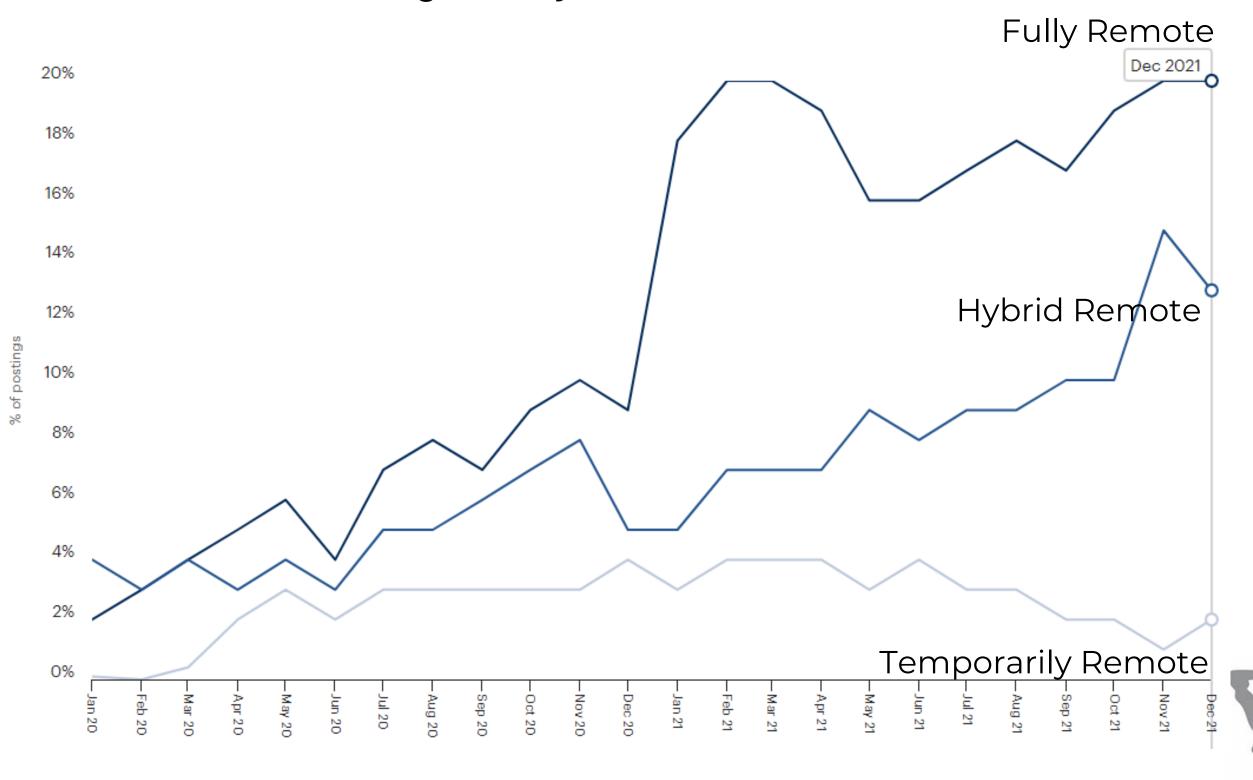


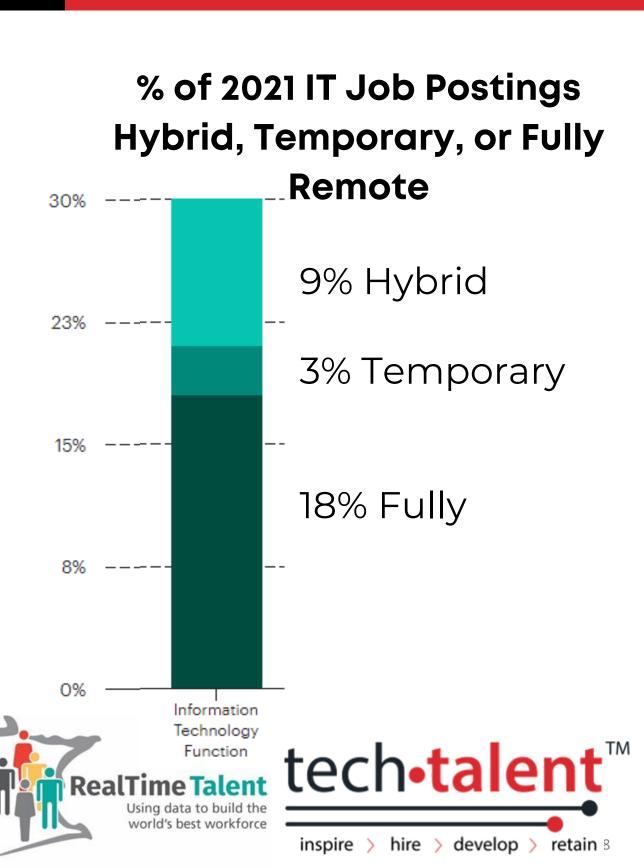
# % of 2021 IT Job Postings Hybrid, Temporary, or Fully Remote 9% Hybrid 3% Temporary 18% Fully Information tech•talent™

inspire > hire > develop > retain 7

### MSP Metro

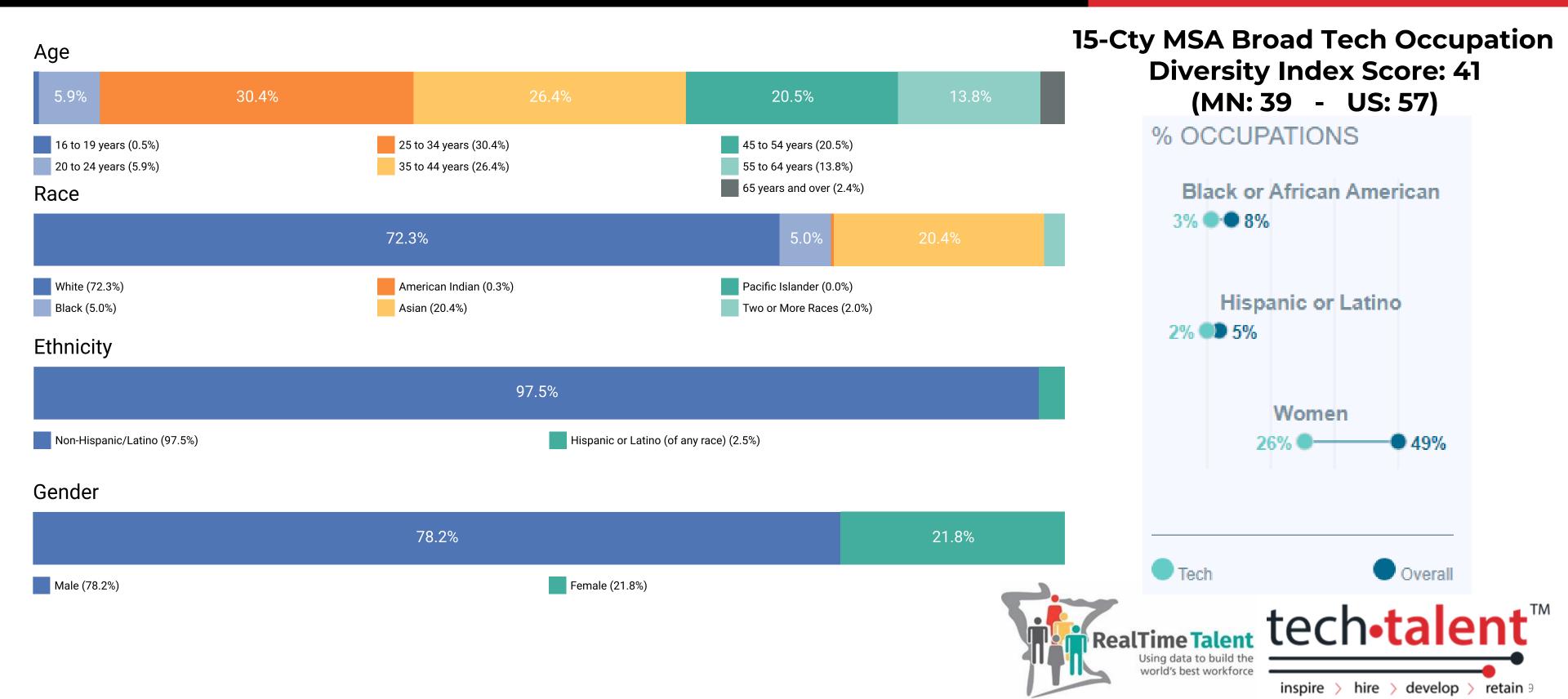
#### Share of IT Job Postings for Hybrid or Remote Work





# Tech Today: Talent Profile 2021Q2

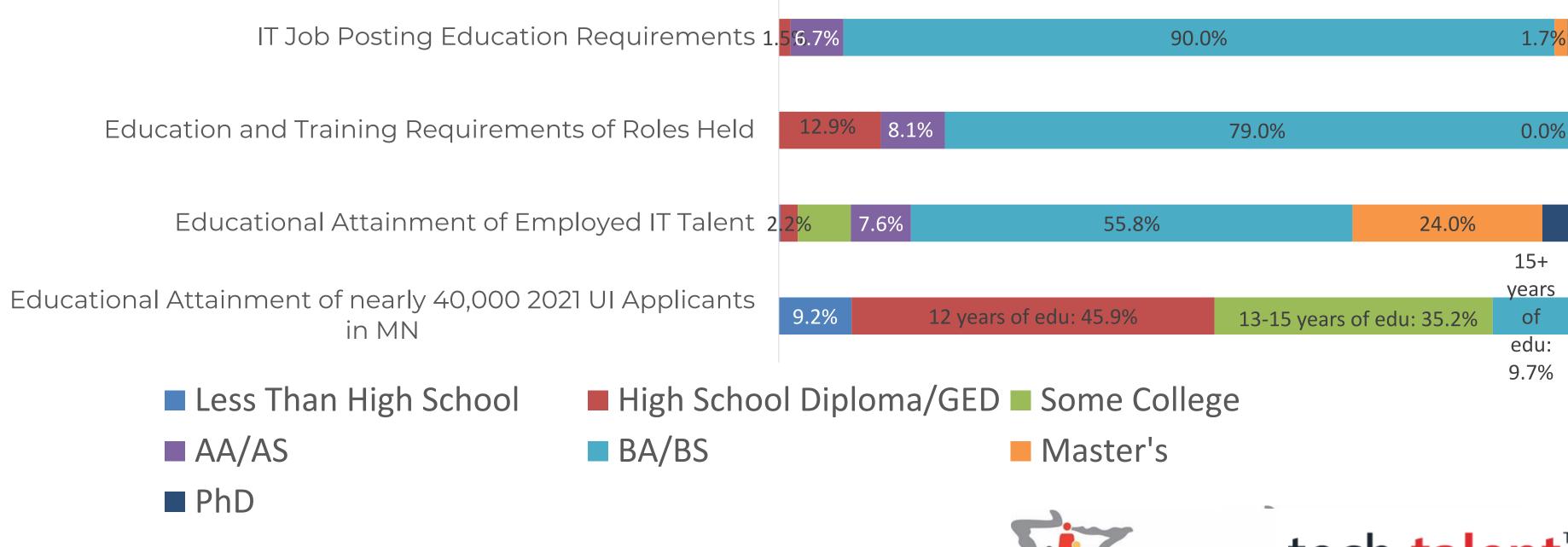
### MSP Metro



# FUTURE: Educational Misalignment Exists

### MSP Metro

MSP Metro Information Technology Cluster Current Employee Educational Attainment, Job Requirements for Roles Currently Held, and Requirements Advertised in Online Job Postings

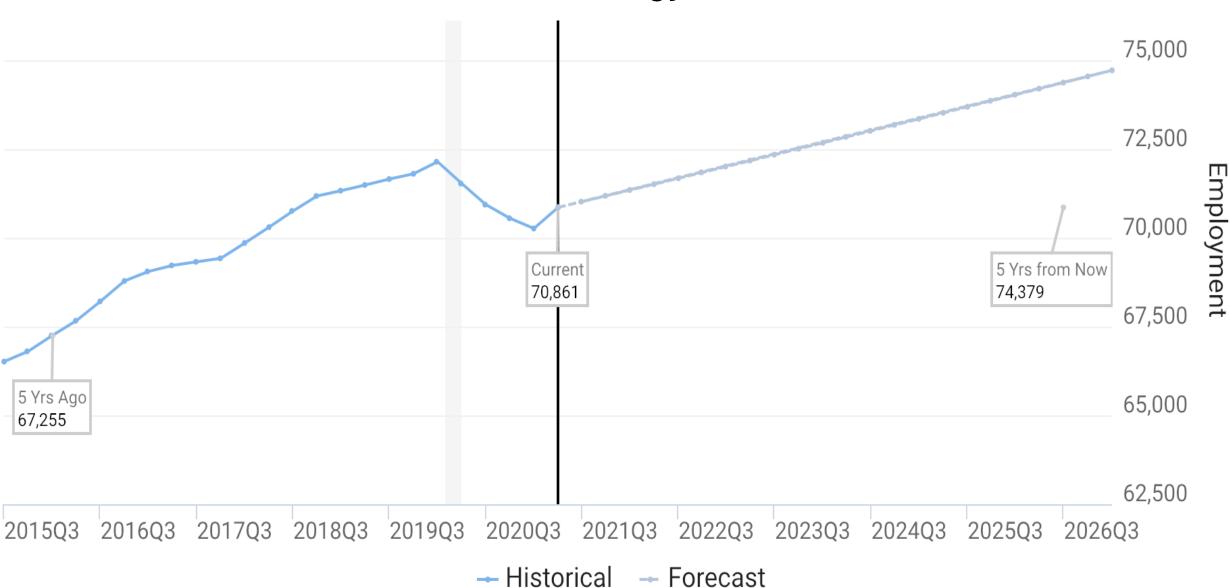




# Future: Shortages in IT Talent

### MSP Metro

#### Information Technology Cluster Forecast



#### **Occupations in 5-Year Shortage**

- Software Developers
- Computer Systems Analysts
- Information Security Analysts
- Computer Occupations (All Other)
- Network and Computer Systems Administrators
- Computer Network Support Specialists
- Database Administrators and Architects
- Web Developers and Digital Interface Designers
- Computer Network Architects

**2020Q3** Employment: 70,861 **LQ:** 1.36

Unemployment: 2.0% (1,672) Forecasted Annual Growth: 0.9%





# FUTURE: Shortages in IT Postsecondary Awards

## MSP Metro

#### MSP Metro Information Technology Cluster Award Gaps Compared to National Benchmark

Software Developers and Software Quality Assurance
Analysts and Testers

-628

**Computer Systems Analysts** 

Computer User Support Specialists

Network and Computer Systems Administrators

Computer Occupations, All Other

**Computer Network Support Specialists** 

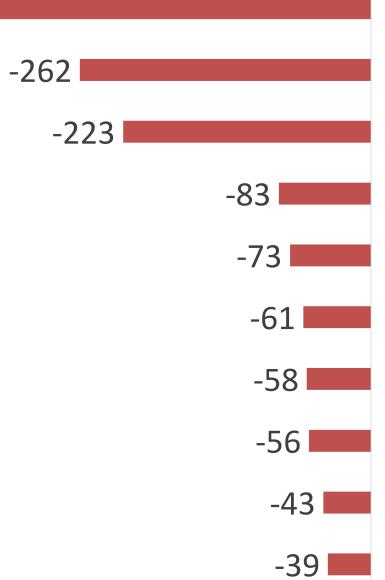
Web Developers and Digital Interface Designers

**Information Security Analysts** 

**Database Administrators and Architects** 

**Computer Network Architects** 

Annual Award Gaps by Occupation



Postsecondary institutions continue to underproduce IT graduates at a rate to meet local demand.





# FUTURE: An Origin-Gateway-Target Model

# Minnesota

[1] High-wage (at or above regional average wage), high-skill (require some form of postsecondary credential), and high-demand destination careers

**Target Occupations** (all HW, HD, HS, OG, AG) Software Developers

Network & Computer Systems Administrators Information Security Analysts

[2] Mid-wage (\$42K/year to regional average wage), low-to-middle skill (typically a certificate, some college, or 2year degree required), and moderatedemand steppingstone careers

#### **Gateway Occupations**

Computer User Support Specialists

### (<\$42K/year), highvolume entrypoints to

[3] Low-wage

the career field

**Aligned Origin Occupations (Related Skillsets & Available Talent) Customer Service Representatives** 

**Library Technicians** 

**Hosts & Hostesses** 

Print Binding and Finishing Workers

Photo Process Machine Operators

#### Other High-Wage, High-Skill IT **Occupations with Occupation and/or Award Gaps**

- **Computer Systems Analysts**
- Computer Occupations, All Other
- **Computer Network Support Specialists**
- **Computer Programmers**
- Web Developers
- Digital Interface Designers
- **Computer Network Architects**
- Database Administrators & Architects

#### **Aligned Gateway Occupations with Related Skillsets**

- **Graphic Designers**
- **Printing Press Operators**
- Telecommunications Equipment **Installers & Repairers**
- Audio & Video Technicians





# FUTURE: Centering Diversity, Equity, and Inclusion

### Minnesota

#### High Labor Shortage Persists

- There are not enough people—even under perfect conditions—to fill our local talent needs
- All IT careers forecast shortages statewide, with Metro shortages continuing to grow since the start of the pandemic
- Remote work prevalence has changed workplace and recruitment dynamics
- National recruitment landscape has worsened, meaning Minnesota talent is being recruited away

#### High Talent Misalignment

- Skills, educational attainment, geography, and bias present barriers to getting the talent that is available into roles
- Minnesota is last in the nation in access to foundational Computer Science education
- Educational requirements of positions do not match local talent skills
- Rapid upskilling and reskilling is required to keep pace with sector innovation

#### Low Sector Diversity

- If extreme educational inequalities persist, inequalities in employment and wages will also persist
- Retention of talent of color remains lower than for the native-born White workforce
- Employers report that they are changing tactics and learning from past oversights, but data does not yet reflect these changes



#### Thank You!

**ENGAGE WITH US** 



### @RealTime\_Talent



# Insights: RealTime Talent Blog

www.realtimetalent.org/insights



Linkedin.com/company/realtime-talent



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